Hampshire County Council
Improvement and Advisory Service

HIAS training events 2025-26
Extreme weather protocols for schools

Emergency contact details

Lines are staffed between 8am and 4pm (3.30pm on Fridays)

HTLC course administration team: 01962 718600

Professional Learning support team: 01962 874820

The day before your training event

- In the event that snow, or extreme weather is forecast in Hampshire, a decision will be made by 2pm regarding any training session cancellations for the following day.
- In the event of any cancellations, a Learning Zone notification will be sent out by 3pm to delegates booked on any affected sessions.
- **IMPORTANT – CHECK YOUR EMAIL CONTACT DETAILS**
  Hampshire maintained schools: Delegates without a valid correspondence email address in ESS Lite, or with an old school email address will not receive any Learning Zone notifications. Please ensure that this information has been updated ('My information' tab in ESS Lite tile). Click **here** for further guidance.
  For Hampshire academies and non-Hampshire schools: please check your Learning Zone account contact details to ensure that your email address is up to date.
- A notification will also be added to our HIAS Moodle home page. Please ensure that you check here for any updates in the event of severe weather.
- For any queries, please contact our team on the numbers above.

On the day of your training event

- Check the weather conditions in the area where you are due to attend training.
- Check your emails for any Learning Zone notifications.
- Check our HIAS Moodle home page for any training cancellation notifications/updates.
- **If your training session has not been cancelled, you should only travel to the venue if it is safe to do so.**
- If your training session has not been cancelled but you are unable to travel, please email our course administration team htlc.courses@hants.gov.uk.
- In the event of any queries, please contact our team on the numbers above.